TALK FOR SECTION 8 PROGRAM PARTICIPANTS





LIMITED ENGLISH PROFICIENCY

A Limited English Proficient (LEP) applicant or participant is entitled to language assistance with respect to LACDA programs. The LACDA staff will provide language assistance to the Limited English Proficiency applicants and participants who have difficulty communicating in English, who identify themselves as LEP, or who request language assistance. Ask your Program Specialist for LEP services available at this time.

DOMINIO LIMITADO DEL INGLÉS

Un solicitante o participante con dominio limitado del inglés (LEP) tiene derecho a asistencia lingüística con respecto a los programas de la LACDA. El personal de la LACDA brindará asistencia con el idioma a los solicitantes y participantes con LEP que tengan dificultades comunicandose en inglés, que se identifiquen como LEP, o que soliciten asistencia con el idioma. Pregúntele a su especialista del programa sobre los servicios LEP disponibles en este momento.

DO YOU USE THE LACDA'S ONLINE TOOLS?

The Los Angeles County Development Authority (LACDA) encourages tenants to take advantage of its convenient online tools, such as the LACDA website and the Rent Café Tenant Portal. The LACDA's website contains an entire section dedicated to <u>Section 8 tenants</u> where you will find frequently asked questions and information regarding inspections, how to report income changes, and other informational resources.

In addition, the LACDA's <u>Rent Café Portal</u> allows you to perform tasks online, such as submitting income and family composition changes and completing your annual re-examination. Both online tools allow you to have 24/7 access to important forms and information regarding your rental assistance.

Reminder: If you had an existing Portal account, you will have to re-register for the Rent Café Portal. You may refer to your personal registration number provided in the registration notice mailed to you in December 2021. If you need your personal registration number, you may email the LACDA at RentCafePortal@lacda.org.

Need help getting internet? <u>Click here</u> for information on low-cost Internet plans.





REASONABLE ACCOMMODATIONS

A reasonable accommodation is an exception to a policy or procedure so that a person with disabilities has equal access to the program and equal enjoyment of their unit and the common grounds.

Reasonable accommodations are necessary when an individual does not have equal access to the programs or enjoyment of their unit because of a disability. A reasonable accommodation request may be made at any time to the LACDA; determination is based on whether a nexus or relationship is demonstrated between the accommodation and disability.

Should you find that you need a reasonable accommodation, you may access the LACDA's reasonable accommodation forms here.

TENANT WORKSHOP

Workshops are designed to provide participant families an opportunity to learn about new program requirements that may affect your rental assistance and Section 8 Housing Choice Voucher Program.

May Lunch & Learn

Housing Quality Standards Inspection Process

Thursday, May 19, 2022 11:00 A.M. - 12:00 P.M.

Register in advance for this Zoom meeting at: Zoom Link: https://bit.ly/3rFM162

After registering, you will receive a confirmation email containing information about how to join the meeting.

For more information regarding the upcoming events, please contact us at:

Phone: (626) 586-1654

Email: HCVWorkshops@lacda.org

