



MAIN OFFICE
700 W. Main Street, Alhambra, CA 91801
Tel: 626-262-4511 TDD: 626-943-3898 TRS: 711
www.lacda.org

NOTICE OF NON-DISCRIMINATION ON THE BASIS OF DISABILITY

The Los Angeles County Development Authority (LACDA) is a service animal friendly agency and does not discriminate on the basis of disability in employment or in the admission to, access to, or operation of programs, services, or activities.

Pursuant to the Americans with Disabilities Act (ADA), individuals who need accessible communication aids or other accommodations to participate in programs or activities are invited to make their needs and preferences known to an **ADA/504 Representative**.

The agency has a designated ADA/Section 504 Coordinator and ADA/Section 504 Representatives to carry out the agency's compliance with non-discrimination requirements of the ADA. Information concerning the provisions of ADA/Section 504 and the agency's compliance is available online or by contacting the ADA/Section 504 Coordinator or the Representatives indicated below. An internal grievance procedure is available to resolve complaints.

ADA GRIEVANCE PROCEDURES

Filing a Complaint:

1. The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of the grievant, location, date and description of the incident. Alternative means of filing a complaint, such as a personal interview or a tape recording of the complaint will be accepted as accommodation, upon request.
2. The complaint should be submitted by the grievant or a designated representative as soon as possible, but no later than 60 calendar days after the alleged violation to:

JULIETTE LARIN, ADA COORDINATOR
Risk Management | (626) 586-1695
Los Angeles County Development Authority
700 West Main Street, Alhambra, CA 91801

General Inquiries & Employment: (626) 262-4511 📞 TDD: (626) 943-3898 TRS: 711
Email: claims@lacda.org | Fax (626) 943-3809

Grievance Procedures are established to meet the requirements of the Americans with Disabilities Act of 1990, Section 504 of the Rehabilitation Act of 1973, and all other Federal and State laws. It provides a just and equitable method for the resolution of grievances without discrimination, coercion, restraint, or reprisal against complainants. It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the agencies practices, policies, or the provision of services, activities, employment, programs, or benefits.

Grievance Records: All written complaints received by the ADA Coordinator, appeals to the Risk Manager or designee, and responses from the ADA Coordinator and Risk Manager or designee will be kept on file for at minimum, three years.

Use of the LACDA's grievance procedure in no way impairs an individual's pursuit of other remedies under the ADA, such as filing an ADA complaint with the responsible federal department, agency, or court.

ADA/SECTION 504 REPRESENTATIVES

VANESSA HERNADEZ-SOLORZANO

Housing Assistance

Section 8 Programs

P: (626) 943-3924

E: vanessa.hernandez-solorzano@lacda.org

MAUREEN AU

Construction Management

P: (626) 586-1781

E: maureen.au@lacda.org

MONIQUE BROADNAX

Housing Management

Public/Affordable Housing Programs

P: (626) 586-1926

E: monique.broadnax@lacda.org

LORETHA SMITH

Human Resources

P: (626) 586-1687

E: loretha.smith@lacda.org

*Additional information can be obtained from the LACDA ADA Coordinator or Representatives.
This information is available in alternative formats upon request.*

