

# FREQUENTLY ASKED QUESTIONS

1. **What do I have to do to register on the Senior Site Based waiting list(s)?**
  - a. First you must create a Housing Application Registration Portal (HARP) account to complete your online registration. Please visit us at <https://www.lacda.org>. You will then make your waiting list choice(s). If you do not have access to a computer, you need to call 626-586-1845 for assistance.
  
2. **What should I think about when choosing my waiting list(s) for a specific location?**
  - a. You should think about the same elements you would have if you were looking for an apartment on the open market. These include neighborhood, access to transportation, employment, schools, as well as supportive services that may be available at each housing development, including the accessibility features available at each. For development descriptions, please visit us at <https://www.lacda.org>.
  
3. **How long is the senior site-based waiting list open?**
  - a. The Los Angeles County Development Authority's (LACDA's) public housing program will be accepting registrations for seven Senior only site-based waiting lists and five of our site-based waiting lists between April 15, 2024, at 8:00 a.m. through May 17, 2024, at 5:00 p.m. **This is not for the Section 8 program.**
  
4. **What if I choose a development that does not have units with the right number of bedrooms for my household?**
  - a. Registrants may choose, based on eligibility, to register at one or any of the senior or family site-based waiting lists. Based on your family composition, the system will predetermine the bedroom size and site that you may be eligible for.
  
5. **Once I'm registered, how long do I have to wait to receive an application?**
  - a. All applicants will be selected from each waiting list in order of admission preferences and then by date and time registered. The length of waiting will vary because of the site's unit availability. In order to better serve applicants on our waiting lists and to expedite the process, you will only be given ONE (1) unit offer.
  
6. **What if my application is selected from the waiting list, and I decline a unit offer?**
  - a. If you are determined eligible and are offered a unit from any one of the waiting lists that you have selected and you reject the unit, YOUR NAME WILL BE REMOVED FROM ALL OTHER SELECTED SITE BASED WAITING LISTS. It is important that you only register for locations in which you are willing to reside.
  
7. **What if I relocate or have changes in my family composition, do I have to report it?**
  - a. Yes. If you move or have any changes in your family composition, you are required to report the changes in writing within 30 days of the occurrence. To submit your changes, please visit us at <https://lacda.org> and update your Housing Application Registration Portal (HARP) account or write us at 700 W. Main St., Alhambra, CA 91801. Include your name, new address, and Prospect ID. Failure to update your address or family composition within the 30-days of the occurrence, may result in the removal of your name from all site based waiting lists you selected.